

Website Terms of Use and Privacy

The following outlines our Website Terms of Use and the privacy of materials you may supply to AFT.

Part A: Terms of Use

Part B: Privacy Policy

By using our website you agree to the following Terms of Use. AFT may change this policy from time to time, all changes can be found on the website.

Part A - Terms of Use:

The following terms of use govern how you may use our website.

Copyright & Trademarks

All information in our site is considered to be copyright protected. Copyright “year” AFT or its affiliates - all rights reserved. For information on the use of any materials please use the “Ask AFT” button or email marketing@aft-global.com. Throughout this document the terms “AFT”, “we”, “our”, “us” all refer to Aikawa Fiber Technologies.

If you should find any items on our website that you feel may be infringing on copyrights, please notify us through our “ASK AFT” button so we may make corrective actions as needed.

All of the trademarks, service marks and logos displayed on the site are registered or unregistered trademarks of Aikawa Fiber Technologies (AFT). The information contained on this site and within the attached Resource Center is the property of AFT, or if the property of others it is identified or provided through a link to another site. These AFT materials are also protected under copyright. Access to materials within our Resource Center does require registration, and a security clearance, wherein your information is protected in accordance with our privacy policy. The access to our Resource Center does not convey ownership or use of any information.

Downloading, Copying & Printing

AFT provides information on this site for our customers to help find solutions, and we welcome the use of this information under the following guidelines:

- Content is solely for personal use, never to be used in a commercial manner
- Do not remove trademarks and Service marks from material
- If material is used in an internal company presentation, please site AFT as the source
- Do not modify or alter content
- Do not publish any portion of content without written permission
- Graphics and pictures must be used with accompanying text

Links to other websites

Our website may contain links that enable you to visit other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information that you provide while visiting such sites, and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question. We in no way warrant or endorse a linked site.

Uploaded Information by Users

AFT does allow the uploading of information through our website, such as: resumes, attachments of materials for quoting and attachments with “Ask AFT” questions. We do respond to your uploads with a confirming email. Do not assume material has been received if you do not have a confirmation. AFT provides no guarantees for the security of uploaded information during the transmission or exchange process; material after receipt will be governed by our privacy policy.

Information Warranty

Information on this website is provided “AS IS” without warranty of any kind, either expressed or implied. Performance of equipment can vary so an applications review is necessary to determine expectation for a specific situation.

Information may contain typing or translation errors. Information on the site is changed and updated on a very regular basis. Please note dates on Resource Center documents for timeliness of materials.

Limitations of Liability

AFT does not warrant the accuracy, relevance or reliability of our website content, nor does it guarantee the material to be without errors or omissions. In no event will AFT be liable to any part for direct, indirect, special or consequential damages arising out of the website or use of material contain therein. The website does not convey any legal options or implied guarantees in the products we are offering.

Applicable Law and Dispute Settlement

Our website is offered in many languages, but disputes shall only be handled in the countries where we have regional corporate offices, at the selection of AFT, to include:

- Canada
- Finland
- Japan
- Korea
- China

Part B - Privacy Policy:

This privacy policy outlines how AFT uses and protects any information that you give AFT when you use this website. AFT is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with the policy that follows:

What we collect

We may collect the following information:

- Name and job title
- Company affiliation
- Contact information including email address
- Demographic information such as province, country
- Other information relevant to customer quote requests, resources, surveys and/or offers
- Resumes
- Documents you upload for the purpose of quoting or questions to AFT

What we do with the information we gather

We require this information to understand your needs and provide you with better service, in particular for the following reasons:

- Internal record keeping
- to improve our products and services
- to periodically send, with your permission, promotional emails about new products, product performance and application information that we think you may find interesting using the email address you have provided. You may at any time request to no longer receive these materials.

- to contact you from time to time for market research purposes or feedback on AFT performance
- to customize the website according to your interests
- to allow permission for you to access confidential project or technology data specific to your company, or commercial historical data relative to your corporation - referred to as customer portals. Should the company you have listed for employment inform us that you are not an employee, you will immediately lose access to our Resource Center.
- We will NOT provide your information to unrelated third parties or sell your information. Related companies such as your employer or one of our sales agents may receive your name and location to better support you. Uploaded documents, unless confidential, may be shared with sales agents.
- We will NOT sell, distribute or lease your personal information to third parties unless we have your permission or are required by law.

You may request details of the personal information we hold about you under the Data Protection Act 1998 and EU GDPR regulations. This information is available online in your Resource Center user profile. For a small fee, we can send a paper copy: please write to AFT (Marketing Dept), 72 rue Queen, Sherbrooke, Quebec J1M 2C3 Canada or email marketing@aft-global.com

If you believe that any information we are holding about you is incorrect or incomplete, please do one of the following: 1) update your profile, 2) email or write to us as soon as possible at the address listed under Contacts, 3) send an email to marketing@aft-global.com, or 4) send a question via our Ask AFT tab. We will promptly revise any information found to be incorrect, or that you wish to remove.

Resumes and Job Application Data

If you have applied for a specific job position at AFT and supplied an application and resume, this section outlines how we retain this information. The application and resume are used specifically in regards to the job application process and are not otherwise utilized. The resume and application are kept on file until the job is closed. When the job is closed, an electronic notice of such is sent to the Applicant. In this notice we inform you that your resume is being kept “on-file” for future opportunities. If you wish that your application and resume be destroyed, instructions are provided. We would in this instance only maintain your name for our job history statistics. All electronic and paper files would promptly be deleted if you request such action.

Website Resources Registration

You have access the information maintained on you at all times under My Account/ Manage Account. On a regular basis, AFT may “ping” the email provided to confirm that this email is still active. If an email fails to connect to a valid account then the User’s account will become inactive.

On a periodic basis, AFT will send inactive Users a reminder email to revisit the site or the option to close their registration. For Active Users, we will send an email for feedback and ask how we may improve their experience. Active users have the option to be removed from Registration, upon request or by self-administration of their account. Removed Users will be retained for statistical analysis as an Unknown name and unknown email.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Cookies

A cookie is a small file that asks permission to be placed on your computer's hard drive. Once you agree, by Registering to our Resource Center, the file is added and the cookie helps analyze web traffic or lets us know when you visit the AFT site. Cookies allow web applications to respond to you as an individual.

We use traffic log cookies to identify which pages are being used in the Resource Center. This helps us analyze data about web page traffic and improve our website in order to tailor it to individual customer needs. We only use this information for statistical analysis purposes.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages and resources you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.